

Quick Installation Guide

3G Mobile WiFi

MODEL NO. M5250



Package Contents



M5250



QIG



USB Cable



Micro SIM Adapter



Battery



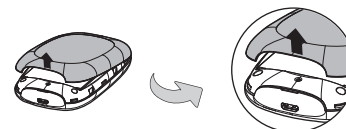
Nano SIM Adapter

Statement:

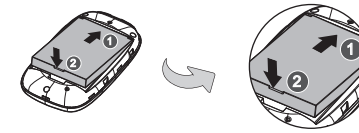
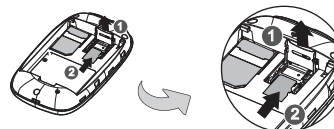
1. M5250 supports only WCDMA and GSM networks.
2. M5250 supports only the 2.4GHz wireless band.
3. Keep the M5250 far from fire or humid environments.

Connecting to the Internet (This page is for connecting to the Internet. For more applications, please refer to the other page.)

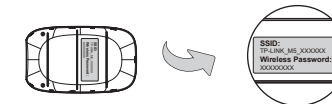
Step1: Install a SIM Card and Memory Card (as shown below)



Micro or Nano SIM cards should be converted using included adapter.



Write down the **SSID** and **Wireless Password** on the rear cover label, and then close the cover.



Step2: Turn on the M5250

Press and hold the power button until the LED is as shown below.



Connecting to the Internet (Continued)

Step3: Establish a wireless connection

Scan for wireless networks on your device and connect.

For iOS/ Android

Touch **"Settings -> Wi-Fi"** to scan for wireless networks, then select the M5250's **SSID** and enter the **wireless password** that you have written down.

For Windows 8/ 7/ XP

Click the wireless adapter icon at the bottom right to scan the wireless networks, then select the M5250's **SSID** and enter the **wireless password** that you have written down.

Step4: Finish

Congratulation! You may now enjoy connecting the Internet, if the logo appears on the LED.

If you have any problem, please refer to the **Troubleshooting** section or login into the website <http://www.tp-link.com/en/support>.

Troubleshooting

T1. What should I do if I cannot access the Internet?

Method 1: Please check the ISP parameters.

- 1) Type **http://192.168.0.1** in a Web browser, and press **Enter**. Then enter the default username and login password: **admin**, and press **Log in**.
- 2) Choose **"Advanced -> Dial-up -> Profile Management"** to check the ISP parameters.
- 3) If the ISP parameters are incorrect, create a new profile with correct ISP parameters.

Method 2: Please check the PIN function is enabled.

- 1) Type **http://192.168.0.1** in a Web browser, and press **Enter**. Then enter the default username and login password: **admin**, and press **Log in**.
- 2) Choose **"Advanced -> SIM Lock -> PIN Management"**, and enter the correct PIN code according to your operator.

Method 3: Please verify your card is a WCDMA or GSM SIM card.

Method 4: Please verify you are in the service area of the ISP.

Method 5: Please verify your SIM card has enough traffic.

Method 6: Please verify your computer or phone obtains the IP address automatically.

Method 7: If the above methods fail, please feel free to contact our technical support.

T2. What should I do if I cannot log into the web-management page of M5250?

Method 1: Please verify your computer or phone obtains the IP address automatically.

Method 2: Please verify you type the right IP address (**http://192.168.0.1**) in a Web browser .



If no clients connect to the device's wireless network in a period of time (15 minutes by default), the Wi-Fi will be shut down. You can press the power button to resume the Wi-Fi.

LED details



When the and turns off, you can press the power button to light it up. To save power, they will remain light on for 60 seconds and then turn off.

LED Indication

Item	Indication
(Network status)	Indicates the successful network connection.
(Wi-Fi)	Displays the Wi-Fi status .
(Battery)	Displays the battery power status.

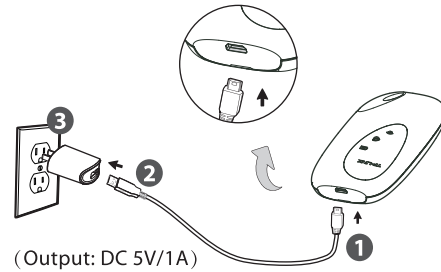


when the battery LED turns red, it means that the remaining battery power is less than 10%. Please charge the device.

Charging the battery

Method 1:

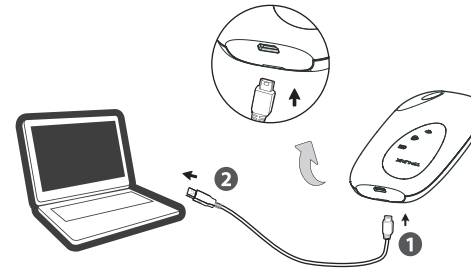
Charge the M5250 through the power adapter.



1. The power adapter is optional. You can purchase it up to your own need.
2. we suggest charging from your telephone power adapter.

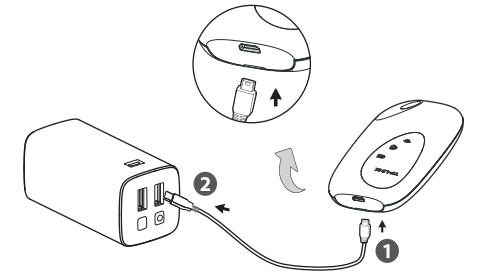
Method 2:

Charge the M5250 through a computer connection.



Method 3:

Charge the M5250 through a power bank.



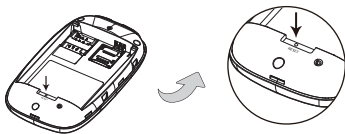
Restoring to factory defaults



Once M5250 is reset, all the current configurations will be lost and you need to reconfigure it.

Method 1:

Press and hold the **RESET** button for 5 seconds until all of the LED light on.



Method 2:

Get logged in to the web-based management page, and then go to "**Advanced ->System Tools ->Restore Factory**".

Advanced Settings

For more information about the advanced settings, please download the User Guide.

<http://www.tp-link.com/en/support/download/>



Technical Support

- For more troubleshooting help, go to <http://www.tp-link.com/en/support/faq>
- To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download/>
- For all other technical support, please contact us by using the following details:

Global

Tel: +86 755 2650 4400
 Fee: Depending on rate of different carriers,IDD.
 E-mail: support@tp-link.com
 Service time: 24hrs, 7 days a week

Singapore

Tel: +65 6284 0493
 Fee: Depending on rate of different carriers.
 E-mail: support.sg@tp-link.com
 Service time: 24hrs, 7 days a week

UK

Tel: +44 (0) 845 147 0017
 Fee: Landline: 1p-10.5p/min, depending on the time of day. Mobile: 15p-40p/min, depending on your mobile network.
 E-mail: support.uk@tp-link.com
 Service time: 24hrs, 7 days a week

USA/ Canada

Toll Free: +1 866 225 8139
 E-mail: support.usa@tp-link.com(USA)
 support.ca@tp-link.com(Canada)
 Service time: 24hrs, 7 days a week

Malaysia

Tel: 0 800 505 508
 Fee: Free for Landline; Mobile: Depending on rate of different carriers.
 E-mail: support.la@tp-link.com
 Service time: 24hrs, 7 days a week

Ukraine

Tel: 0 800 505 508
 Fee: Free for Landline; Mobile: Depending on rate of different carriers.
 E-mail: support.ua@tp-link.com
 Service time: Monday to Friday 10:00 to 22:00

Italy

Tel: +39 023 051 9020
 Fee: Depending on rate of different carriers.
 E-mail: support.it@tp-link.com
 Service time: Monday to Friday, 09:00 to 13:00; 14:00 to 18:00

Germany / Austria

Tel: +49 1805 875 465 (German Service)
 +49 1805 TPLINK
 +43 820 820 360
 Fee: Landline from Germany: 0.14EUR/min. Landline from Austria: 0.20EUR/min.
 E-mail: support.de@tp-link.com
 Service Time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST in Germany)
 * Except bank holidays in Hesse

Australia / New Zealand

Tel: AU 1 300 87 5465 (Depending on 1300 policy). NZ 0800 87 5465 (Toll Free)
 E-mail: support.au@tp-link.com (Australia)
 support.nz@tp-link.com (New Zealand)
 Service time: 24hrs, 7 days a week

Turkey

Tel: 0850 72 444 88 (Turkish Service)
 Fee: Depending on rate of different carriers.
 E-mail: support.tr@tp-link.com
 Service time: 9:00 to 21:00, 7 days a week

Switzerland

Tel: +41 (0) 848 800 998 (German Service)
 Fee: Depending on rate of different time.
 E-mail: support.ch@tp-link.com
 Service time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+ 1 or GMT+ 2 (DST)

Brazil

Toll Free: 0800 608 9799 (Portuguese Service)
 E-mail: suporte.br@tp-link.com
 Service time: Monday to Friday, 9:00 to 20:00; Saturday, 9:00 to 15:00

Poland

Tel: +48 (0) 801 080 618
 +48 223 606 363 (if calls from mobile phone)
 Fee: Depending on rate of different carriers.
 E-mail: support.pl@tp-link.com
 Service time: Monday to Friday 9:00 to 17:00 GMT+1 or GMT+2 (DST)

France

Tel: 0820 800 860 (French service)
 Fee: 0.118 EUR/min from France.
 E-mail: support.fr@tp-link.com
 Service time: Monday to Friday, 9:00 to 18:00
 *Except French Bank holidays

Indonesia

Tel: (+62) 021 6386 1936
 Fee: Depending on rate of different carriers.
 E-mail: support.id@tp-link.com
 Service time: Sunday to Friday, 09:00 to 12:00, 13:00 to 18:00
 *Except public holidays

Russian Federation

Tel: 8 (499) 754 5560 (Moscow NQ.)
 8 (800) 250 5560 (Toll-free within RF)
 E-mail: support.ru@tp-link.com
 Service time: From 9:00 to 21:00 (Moscow time)
 *Except weekends and holidays in RF